



(For the most up-to-date version of this form, please visit www.mobiltex.com/support/repairs-returns)

Repair Order Instructions - (US Customers)

1. Complete Repair Order Form (Page 2)

This form provides us with all the shipping, billing and repair information to help us provide you with better service.

- Please ensure that all required fields are completed
- Before shipping, please email or fax the completed Repair Order Form before to ensure the quickest turnaround

2. Complete Proforma Invoice (Page 3)

This form provides Canadian Customs with information on the nature of the goods being returned.

- In the quantity fields, please enter the number of individual units being returned. Calculations will be performed automatically.
- NOTE: If returning a single antenna or base, include it as one RMU
- Complete the company information on the bottom of page 3.

3. Complete USMCA/CUSMA Certificate (Page 4)

The USMCA/CUSMA certificate shows to Customs that the goods returning were made in Canada and should be returned duty free.

- Please complete the company information on the top of the page.

Once the above forms are complete, 3 copies of each must accompany the shipment. Please place them on the outside of the box to make them accessible by the courier and customs.

4. Return units to either of the following addresses

Mobiltex
#36, 56 Freeport Crescent NE
Calgary, AB T3J 0T7
Canada
Attn: Service Dept.
(403) 291-2770

or

Mobiltex
c/o Livingston International
408 Oak Street
Sweet Grass, MT 59484
USA

* Customs forms are still required when shipping to Sweet Grass
(a \$75 fee per shipment will apply and will increase turnaround time)

Mobiltex's warranty policy is FCA Mobiltex in Calgary. Please ensure that shipments are returned to Calgary freight/brokerage prepaid.

If you have any questions, please feel free to contact us.

Email: service1@mobiltex.com


Phone: (403) 291-2770

Toll Free: 1-844-689-3282

Fax: (403) 250-6795

MOBILTEX





Repair Order Form

Customer Information 		
*Company name:	*Tax ID # (EIN):	
*Return Shipping Address:		
*City:	*Province/State:	*Postal/Zip Code:
*Contact Name:		
*Contact Phone Number:		
Email Address:		

Ship To: **Mobiltex**
#36, 56 Freeport Crescent NE
Calgary, AB T3J 0T7
Canada

Attn: Service Department
(403) 291-2770

Please email completed forms to:
service1@mobiltex.com

Billing Information 		
On Account 		*(Please select one) 
Billing Address (if different than above):		Visa/Mastercard 
City:	Province/State:	Postal/Zip Code:
Contact Name (if different than above):		
Contact Phone Number:		
Contact Name:		
Contact Phone Number:		
*PO Required?	No	
	Yes	PO#:

Return Shipping Information	
* Prepay & Add	Courier _____
Specific Courier	Acct #: _____
	Service Level: _____

Parts Being Returned for Repair			
	*Item	*Serial #:	*Reason for Repair:
1			
2			
3			
4			
5			

Additional Comments:

*Signature: _____ *Date: _____

Proforma Invoice

*SELLER / SHIPPER (Name, Full Address, Country)	*Date of Export	*Exporting Carrier
*Bill of Lading / Air Waybill Number		
CONSIGNEE (Name, Full Address, Country)		
Terms and Conditions of Delivery and Payment (incoterms) <i style="color: red;">Goods being imported to be repaired and returned (re-exported)</i>		
Currency of Sale <div style="text-align: center; font-weight: bold;">USD</div>	*Total Number of Packages	*Total Gross Weight

Complete And Accurate Commodity Description, Country of Manufacture, and HTS Code	Net Weight	*Quantity / Unit of Measure	Unit Price	Amount
Pi-1 - Interrupter device used for controlling voltage output of cathodic rectifiers HS Code: 8537.10.9160 Origin: Canada				
RDL1 - Remote data logger unit for voltage & current HS Code: 8537.10.9160 Origin: Canada				
RMU1 - Status control unit used for controlling the voltage output and monitoring the voltage and current levels of cathodic rectifiers HS Code: 8537.10.9160 Origin: Canada				
RMU2 - Status control unit used for controlling the voltage output and monitoring the voltage and current levels of cathodic rectifiers HS Code: 8537.10.9160 Origin: Canada				
RMU3 - Status control unit used for controlling the voltage output and monitoring the voltage and current levels of cathodic rectifiers HS Code: 8537.10.9160 Origin: Canada				
SP1-B1 - Interrupter device used for controlling voltage output of cathodic rectifiers HS Code: 8537.10.9160 Origin: Canada				
uDL1/uDL2 - Solid-state data recording device used to record voltage levels HS Code: 8523.80.2000 Origin: Canada				
uGI - Interrupter device for controlling voltage output of cathodic rectifier HS Code: 8537.10.9160 Origin: Canada				

*Signature and Status of Authorized Person	*Date	*Place	
			Total Invoice Value



USMCA/CUSMA CERTIFICATE OF ORIGIN (Instructions Attached)

Please print or type

1 Exporter's Name and Address: Tax Identification Number: ►	2 Blanket Period: From <table border="1"><tr><td>DD</td><td>MM</td><td>YY</td></tr><tr><td>0</td><td>1</td><td>2</td></tr></table> <table border="1"><tr><td>DD</td><td>MM</td><td>YY</td></tr><tr><td>3</td><td>1</td><td>2</td></tr></table> To <table border="1"><tr><td>DD</td><td>MM</td><td>YY</td></tr><tr><td>3</td><td>1</td><td>2</td></tr></table>	DD	MM	YY	0	1	2	DD	MM	YY	3	1	2	DD	MM	YY	3	1	2
DD	MM	YY																	
0	1	2																	
DD	MM	YY																	
3	1	2																	
DD	MM	YY																	
3	1	2																	
3 Producer's Name and Address: Mobiltex Data Ltd #36, 56 Freeport Crescent NE Calgary, Alberta T3J 0T7 Canada Tax Identification Number: ► 103733002	4 Importer's Name and Address: Mobiltex Technologies Inc. #36, 56 Freeport Crescent NE Calgary, Alberta T3J 0T7 Canada Tax Identification Number: ► 98-0666148																		

5 Description of Good(s)	6 HS tariff Classification Number	7 Preference Criterion	8 Producer	9 Net Cost	10 Country of Origin
Pi-1 - Interrupter device used for controlling voltage output of cathodic rectifiers	8537.10.9160	B	Yes	No	CA
RDL1 - Remote data logger unit for voltage & current HS Code:	8537.10.9160	B	Yes	No	CA
RMU1/RMU2/RMU3/RMU5 - Status control unit used for controlling the voltage output and monitoring the voltage and current levels of cathodic rectifiers	8537.10.9160	B	Yes	No	CA
SP1-B1 - Interrupter device used for controlling voltage output of cathodic rectifiers	8537.10.9160	B	Yes	No	CA
uDL1/uDL2 - Solid state data recording device to record voltage levels	8523.80.2000	B	Yes	No	CA
uGI1 - Interrupter device used for controlling voltage output of cathodic rectifiers	8537.10.9160	B	Yes	No	CA
*** Canadian goods (used) returning to manufacturer for repair					

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I certify that:

that the goods described in this document qualify as originating and the information contained in this document is true and accurate. I assume responsibility for proving such representations and agree to maintain and present upon request or to make available during a verification visit, documentation necessary to support this certification.

- this Certificate consists of 1 pages, including all attachments.

Authorized Signature: <i>Steve Winkelmann</i>	Company: Mobiltex Technologies Inc.						
Name: Steve Winkelmann	Title: CFO						
Date: <table border="1"><tr><td>DD</td><td>MM</td><td>YY</td></tr><tr><td>2</td><td>2</td><td>2</td></tr></table> Telephone: 403-291-2770	DD	MM	YY	2	2	2	Fax: 403-250-6795
DD	MM	YY					
2	2	2					